

HORIZON SURGICAL SPECIALISTS, PA

Please return upon check-out or ask and a self addressed envelope will be provided for return by mail. Thank you for your participation.

I am a patient of ___ Dr. Purcell ___ Dr. Bast ___ Dr. Stewart ___ Dr. Jenkins ___ Lindsey, ACNP ___ Jennifer, LE

Scale (1) Low/False/Poor (5) High/True/Excellent N/A does not apply	1	2	3	4	5	N/A
The person that make my appointment was courteous and helpful.						
My appointment was made in a reasonable amount of time.						
I was able to get an appointment when I needed one.						
The office was easy to find.						
There was adequate parking.						
The office was clean and comfortable.						
The check-in process was understandable and efficient.						
Financial policies were explained to me.						
The receptionist was friendly and helpful.						
I was kept informed if my appointment was delayed.						
I was satisfied with the time I had to wait in the reception area.						
The medical assistant/nurse was courteous and professional.						
I was satisfied with the time I had to wait in the examination room.						
My physician used words that I could understand.						
My physician spent enough time with me.						
My physician treated me with respect.						
My physician explained my treatment plan to me.						
The medical staff was caring and professional.						
I am satisfied with my medical care here.						
I would recommend my physican to others.						

Comments or suggestions: _____
